

Frequently Asked Questions

Q: What is Angel Food Ministries?

A: Angel Food Ministries is a non-profit, non-denominational organization dedicated to providing grocery relief and financial support to communities throughout the United States. The program began in 1994 with 34 families in Monroe, Georgia.

Q: How does it work?

A: Angel Food's groceries are sold in a quantity that can fit into a large-sized box at \$25.00 per unit. Each month's menu is different than the previous month and consists of both fresh and frozen items with an average retail value of approximately \$50.00. Comparison shopping has been done across the country in various communities using a wide range of retail grocery stores and has resulted in the same food items costing between \$42 and \$78.

Q: How long will it feed a family?

A: Generally, one unit of food assists in feeding a family of four for about one week or a single senior citizen for almost a month.

Q: What is the quality of the food?

A: The food is the same high quality one would purchase at a grocery store. There are no second-hand items, no damaged or out-of-date goods, no dented cans without labels, no day-old breads and no produce that is almost too ripe.

Q: What qualifications do I have to meet?

A: There are no applications to complete or qualifications to which participants must adhere.

Q: Are there any limits to how much I can buy?

A: There is no limit to the number of Units or Specials an individual can purchase. At least one Unit must be purchased in order to purchase Specials.

Q: How can I pay for my order?

A: We accept cash, money orders, credit cards or the Lone Star Card.

Q: Can I mail a payment?

A: Yes, please mail to: Interfaith Housing Coalition, P O Box 720206, Dallas, TX. 75372-0206. Payments must be received by the order deadline to receive your order at distribution.

Q: Can I pay by credit card on-line?

A: Not at this time.

Q: Can I pick up my friend's order?

A: Yes. They will need to designate you on the order form for pick up. You must have their drivers license and date of birth to receive their order.

Q: When do I pick up my food?

A: On distribution day from 9:00am to 10:00am (subject to change). All food not picked up by 10:30am will be donated.

Q: Where do I pick up my food?

A: Interfaith Housing Coalition, Beltzer Hope Center, 5600 Ross Ave., 2nd floor, Dallas, Texas 75206.

Q: Do I have to order every month?

A: No. However, we encourage you to look at the menu posted on the website (www.angelfoodministries.com) before you pick up your food on distribution day and decide if you want to order. We start taking orders for the next month the day of distribution.

Q: What do I need to bring on distribution day?

A: A box or large laundry basket in order to carry your food home. Some people bring a cooler for all the cold foods. If you order more than one unit you should bring additional boxes or baskets. You must have a Texas ID.

Q: May I buy food for other people?

A: Yes! There are three ways to buy food.

1. Purchase food for you and/or your family.
2. Purchase food to donate to a needy family you know.
3. Make a donation to Interfaith Housing Coalition and food will be purchased for needy families (tax deductible).

Q: May I volunteer?

A: Yes! Contact Sherri Ansley at angelfood@ihcdallas.org or by calling 214-827-7220, ext 119.

Q: How much time do I need to commit to volunteer?

A: Distribution is one Saturday per month in the morning. Each volunteer should expect to be on-site for three hours.

Q: May my children volunteer also?

A: Children age 10 and up are welcome to volunteer.